

Helpful Tips for Completing a Wellness Screening

At an Onsite Event or a Quest Diagnostics® Patient Service Center

Screenings must be completed between August 1 and December 31, 2023

- ✓ Complete the online registration process by following the instructions at www.pebtf.org and clicking on the Get Healthy logo to go to the Quest Diagnostics website.
- ✓ Register for the wellness screening because walk-ins will not be accepted at onsite events this year. At a Patient Service Center, make sure you register so that Quest Diagnostics has an order for you. Make an appointment and do not schedule as a walk-in, which will cut down on wait time. Do not wait until the deadline because Patient Service Centers may be closed on December 30 for the holiday.
- ✓ Arrive five minutes before your scheduled time at an onsite event or a Quest Diagnostics Patient Service Center.
- ✓ You will undergo a fingerstick blood draw at an onsite event or a venipuncture blood draw at a Quest Diagnostics Patient Service Center, along with blood pressure and height and weight measurements to calculate Body Mass Index (BMI). You will be asked to remove your shoes for height and weight measurements.



- ✓ It is not necessary that you fast. If you can fast, which means no food or drink except water 9 to 12 hours prior to your blood draw, your results will be more accurate. Remember to drink plenty of water and take all medications as prescribed by your doctor.

You must follow all CDC COVID-19 safety guidelines when attending an event or Quest Diagnostics Patient Service Center.

Please schedule an appointment and arrive at your scheduled time.

Walk-ins will not be accepted this year nor will same day requests to change your appointment time.

For a Quest Diagnostics Patient Service Center screening:

- ✓ Take a photo ID for identification.
- ✓ Subject to supervisor approval based on operational requirements, employees will be given reasonable time off to attend an onsite event or go to a Quest Diagnostics Patient Service Center. If you visit your doctor, you must take the appropriate leave. Please notify your supervisor of your appointment.

After Your Wellness Screening:

- ✓ You will receive an email notifying you that your "Results are Ready" because you provided an email address during the registration process. Check your spam folder to make sure the email didn't go to that.
- ✓ Check your results online as confirmation that your wellness screening was processed. You will also receive your results in the mail within 2 to 3 weeks. Give a copy of your report to your doctor for your records.

Helpful Tip

To confirm that your wellness screening results were recorded by Quest Diagnostics, just log on to their website to view your results. Visit www.pebtf.org and click on the Get Healthy logo and then the link to the Quest Diagnostics website.

Completing a Physician Results Form

- ✓ Complete the online registration process by following the instructions on www.pebtf.org and clicking on the Get Healthy logo to go to the Quest Diagnostics Health & Wellness website. Download a Physician Results Form. The form will populate with your information. The form is unique to you. Print the form and take it to your doctor's office for your doctor to complete your testing information. Your Social Security number will not appear on the form. The form will include a barcode which will allow the form to be accurately scanned to minimize form exceptions. **Do not use an old form because your results will not be recorded!!**
- ✓ The testing must be done between January 1 and December 31, 2023 and the form successfully uploaded or faxed to Quest Diagnostics by December 31, 2023 to be eligible for this year's wellness screening. Allow time for lab processing and submission of results to your physician.
- ✓ You may have to pay a copay for your office visit if you are enrolled in the PPO or HMO plan if the visit is not your annual preventive physical exam. The blood test will be billed to your medical plan. PPO members: You will pay a \$30 lab copay if you do not use a Quest Diagnostics or LabCorp lab. Bronze Plan members will have the cost of the office visit if it is not your annual preventive physical exam and blood test applied to the deductible.
- ✓ Your preventive benefits allow for one cholesterol test, fasting glucose test and routine A1C every calendar year. If you had one of these tests in 2023, your medical plan will not pay for another blood test. You should go to a Quest Diagnostics PSC or attend an onsite event because that testing is free of charge.

- ✓ Plan ahead! Make sure you do not wait until the deadline of December 31, 2023 to obtain your blood test. Blood test results usually take a few days and your doctor will need time to complete the Physician Results Form. Also, some doctor's offices may be closed around the holidays, so plan accordingly and do not wait until the deadline.
- ✓ Your doctor must complete the Physician Results Form **in its entirety** or the form will be rejected. The date the test was completed, as well as all required testing results, must be included. The doctor must record weight in pounds and height in feet and inches. Both you and your doctor must sign the form. If the form is not complete, you will receive a "denial email" from Quest Diagnostics. You must resubmit the Physician Results Form with all information completed by the deadline. Make sure to check your spam folder so that you don't miss any emails from Quest Diagnostics.

**Alternative to Faxing —
Upload Feature:**

You may use the secure upload option offered by Quest Diagnostics. The following formats will be accepted: PDF, JPG and GIF. You must scan your form into your computer and then follow the instructions that are on the Quest Diagnostics website.

NOTE: You must upload or fax your completed form by December 31, 2023 or 30 days after the date of the Quest Diagnostics denial email, whichever is later.

New hires: Your form needs to be completed and uploaded or faxed within 30 days of the Quest Diagnostics denial email.

- ✓ You must upload or fax the form to Quest Diagnostics by December 31, 2023 (fax number appears on the form). Keep the fax confirmation sheet that shows successful transmission as proof that the fax went through. It is not recommended that you have your doctor's office fax the form on your behalf, but if your doctor does fax the form, you should follow up with the office to confirm the fax was sent and that they kept the fax confirmation sheet as part of your record.
- ✓ You will receive an email acknowledging receipt of your Physician Results Form. Once the form is processed, you will receive a "Results are Ready" email from noreply@questdiagnostics.com. Visit the Quest Diagnostics website to view your results and compare them to other years' wellness screenings. This is a way to check that Quest Diagnostics processed your results. Check your spam folder to make sure the results didn't go to that.
- ✓ If any of your results are missing from the Physician Results Form, you will receive an email from Quest Diagnostics. Check your spam folder. You will need to have your doctor complete the form in its entirety. Then, you need to upload or fax the form to Quest Diagnostics before the deadline.
- ✓ In addition to the online report, you will receive a printed report in the mail, which is additional proof that Quest Diagnostics processed your form. If the online report is not available within 10 business days, or you do not receive a printed report within 3 weeks, you should contact Quest Diagnostics to verify that your form was received and processed.